I-LOYALTY HANDSET

The all in one Loyalty Solution



DRIVE YOUR LOYALTY CAMPAIGN TO EXCESS

This patented **All in one loyalty Solution** will drive your loyalty campaign to excess, putting all other rivals in the background.

Its amazing features offer the following:













www.i-loyalty.com



1

I-LOYALTY User Guide



I-LOYALTY User Guide

Follow the instructions in this chapter to learn how to configure your smart card reader for use.

Changing the date and time

1. MENU > ParameterSetup > Enter the default password (45012012) > and select ParameterSetup.



- 2. Here you can enter the Year, Month, day, hour, minute, second and time format by using the number keys provided.
- 3. Cycle through options by pressing the or arrow keys.

Changing the Password

1. MENU > ParameterSetup > Enter the default password (45012012) > and select ChangePassword. Input your new password when prompted with Enter New Pass:



^{*}Press c if you want to go back a screen.

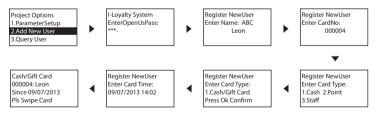
I-LOYALTY User Guide

Adding New User

- 1. MENU > Add New User > EnterOpenUsPass: > Enter the default password (4501)
- 2. **Enter Name:** > Enter the name of the new user. To change between Uppercase, lowercase and numbers press #. Press. OK to confirm.
- 3. Press **OK** when prompted with **Enter CardNo**
- 4. Choose the type of card you want the user to be assigned to by pressing one of the numbers.
- 1.Cash 2. Point 3.Staff

Press OK to confirm.

- 5. Press ok to confirm date and time.
- 6. Swipe card to assign the user to smart card.



^{*}Press C if you want to go back a screen at any time.

Search for a user

1. MENU > Query User > Enter CardNo (Input the number assigned to the user and press OK)







Browse all users

- 1. MENU > Browse User > OK
- 2. Cycle through options by pressing the or arrow keys.





View Spend Summary

- 1. MENU > Spend Summary > PlsSelectPeriod:
- 2. Use the number keys to view spend summary for the day, week, month, quarter or custom time period.



^{*}Press C if you want to go back a screen.

I-LOYALTY User Guide

View Top Up Summary

- 1. MENU > Top Up Summary > PlsSelectPeriod:
- 2. Use the number keys to view Top up summary for the day, week, month, quarter or custom time period.



View Points Redeemed Summary

- 1. MENU > PointRedeemSum > PlsSelectPeriod:
- 2. Use the number keys to view Points redeemed summary for the day, week, month, quarter or custom time period.



View Spend/Top Up/Redeem/Points Record

- 1. View a a total record of how much each user has spent, topped up and how many points they've had deducted.
- 2. MENU > Spend Record 4. MENU > Redeem Record
- 3. MENU > Top Up Record 5. MENU > Points Record

^{*}Press C if you want to go back a screen.

View Staff Record

- 1. To view a record of the total time worked and what days a staff member as worked, follow these simple instructions.
- 2. MENU > Staff Record
- 3. Use the or arrow keys to cycle through days.



Top up Card

- 1. Swipe card.
- 2. Press F1
- 3. When Presented with **EnterTop-upPass**, enter default password (450120)
- 4. Enter the amount of money you would like to top up > OK
- 5. Swipe card to top up users account.



^{*}Press C if you want to go back a screen.

Add New points

- 1. Swipe card.
- 2. Press **F2**
- 3. Enter the amount of points you would like to add > OK
- 4. Swipe card to add points.



Redeem(deduct) points

- 1. Swipe card.
- 2. Press **F3**
- 3. Enter the amount of points you would like to deduct > OK
- 4. Swipe card to add points.



*Press C if you want to go back a screen.

Turn points On/Off

- 1. MENU > ParameterSetup > Enter the default password (45012012) > and select ParameterSetup.
- 2. Cycle through options by pressing the or arrow keys.
- 3. Enter 1 and press ok to turn on
- 4. Enter 2 and press ok to turn off



This method can also be applied to turn the **voice on or off** under Voice Setting.

Set the points given per £

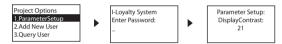
Select how many points you want to award every time customer tops up.

- 1. MENU > ParameterSetup > Enter the default password (45012012) > and select ParameterSetup.
- 2. Use the number keys to enter how many points you want to award per top up.



Select your displays contrast

- 1. MENU > ParameterSetup > Enter the default password (45012012) > and select ParameterSetup.
- 2. Select DisplayContrast.
- 3. Change the contrast of your screen by entering in a number between 10 and 35. For best results use "21"



*Press cif you want to go back a screen.

